

PRIVACY POLICY

CUSTOMER POLICY

PERSONAL DATA PROCESSING POLICY – INFORMATION GIVEN PURSUANT TO ARTICLE 12 ET SEQ. OF EU REGULATION 2016/679 AND TO CURRENT RELATED PROVISIONS.

This information is given pursuant to Article 12 and seq. of EU Regulation 2016/679 (hereinafter, for brevity, also just “Regulation”).

Al Redentor S.r.l. informs that the said regulation provides for the protection of natural persons with respect to personal data processing and that such processing will be based on the principles of fairness, lawfulness, transparency and protection of confidentiality and fundamental rights.

1 DATA CONTROLLER

The Data Controller is the company Al Redentor S.r.l. (Tax Code and VAT No. 04228720260), with registered office in 31048 San Biagio di Callalta – Borough of Nerbon (Treviso), Via Giuseppe Verdi 4 (hereinafter also just “Controller”), in the person of its legal representative *pro tempore*, Mr Stefano Mestriner.

2 DATA PROCESSED

The personal data processed are those necessary to provide the service requested by you.

Therefore, your personal and tax data, such as your name, surname, tax code, VAT number (if any), address, e-mail address and telephone number; the photographic reproduction or photocopy of your tax code and ID (provided by instance in the event of booking at our hotel to comply with the obligation to disclose to Public Security authorities); and your bank data and any other data required to perform the contract or provided for by any law and / or regulation may be processed. In the case of a legal person, we will collect this same data in relation to the company and its legal representative.

The controller, moreover, may, also in order to perform the contract or manage any special requests from you and within the limits of the same, process your personal data to be considered as special pursuant to Article 9 of the Regulation, among which those relating to your health.

Any further data coming from third parties such as social networks and online booking portals will be processed in the event that their processing would be necessary to perform the contract.

3 PURPOSES OF AND LEGAL BASIS FOR THE PROCESSING

Data will be processed to enter into and perform the contract, that is, to provide you with the services requested and comply with specific legal obligations to which the Controller is bound, such as tax, accounting and legal obligations, including those of public security (Article 6, paragraph 1, letters b and c of EU Regulation 2016/679).

4 PROCESSING METHODS

Data will be processed by means of paper and / or electronic tools and will be stored on paper and / or digital supports.

5 DATA DISCLOSURE AND REFUSAL TO DISCLOSE IT

Disclosure of your personal data for the purposes referred to in this policy and its processing are required to conclude and perform the contract.

Refusal to provide the data or a subsequent refusal to consent to its processing will make it impossible to provide you with our services.

6 DATA RETENTION

Personal data will be retained for the time necessary to perform the contract and for the time necessary to comply with legal and tax obligations (where provided by the relevant legislation) and, in any case, as long as the Controller has a legal obligation, a right or a legitimate interest in its retention.

AL REDENTOR S.R.L. Società Unipersonale soggetta a direzione e coordinamento di MIA GROUP S.R.L.

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7 PERSONAL DATA RECIPIENTS

Based on the services provided, data may be disclosed and processed by employees, partners or managers of the Controller as well as by external parties chosen by the Controller, who can be designated according to the contract as responsible or become independent controllers.

Such external parties belong, as an example, to the following categories:

- accountants, legal consultants, job consultants and other professionals or consultants of the Controller;
- banks and insurance institutions;
- parties who provide services for the management of the information system, data storage and services relating to the Controller's telecommunication networks;
- judicial or administrative authorities and any other party who is bound to disclose by a law.

8 TRANSFER TO THIRD PARTY COUNTRIES

Data may be transferred outside Italy solely to countries where the “Privacy Shield” regime is in force or that have been the object of dispositions confirming the adequacy of the country and exclusively for the performance of the contract or any further processing for which consent has been given.

9 RIGHTS OF THE INTERESTED PARTY

In relation to data provided, you have the right:

- to know whether or not your personal data are being processed and, if so, to access them;
- to obtain correction of inaccurate data without unjustified delay and, considering the purposes of the processing, integration of incomplete personal data, also by providing an additional statement;
- to obtain cancellation of your personal data, without unjustified delay, in accordance with Article 17 of EU Regulation 2016/679;
- to obtain limitation of processing of your personal data in accordance with Article 18 of EU Regulation 2016/679;
- to oppose, at any time, the processing of your personal data;
- in specific situations, to receive your personal data in a structured and electronic format in order to send it to another controller and, from time to time, to ask us to directly send it to a third party (“right to data portability”);
- to revoke, at any time, your consent to the processing of your personal data by emailing the Controller at the address **privacy@alredentoragriristorantehotel.com**
- to submit a complaint to a supervisory authority, should you think that the processing of your data violates current legislation.

10 CONTACT DATA

For any clarifications or in order to exercise the abovesaid rights, the Interested Party may, at any time, contact the Controller by sending an email message to the address **privacy@alredentoragriristorantehotel.com**.

AL REDENTOR S.R.L.